Staff v students? The main risks of technology change in HE

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Technical innovation can be characterised by rapid and continuous change; what was considered cutting-edge a year ago could be obsolete today. Updating a system that's already dysfunctional could be inefficient, and frustrating for students and staff.

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Stan Neal

Higher Education Delivery Lead

Email

stan.neal@waterstons.com

Our Higher Education Delivery Lead, Stan, and FreshService Consultant, Joanna, recently explored whether the shift into digital learning, teaching and administration can negatively impact university experience, in an article for ALARM Risk.

Read the full piece here: https://www.alarmrisk.com/resource/staff-v-students-the-main-risks-of-technology-change-in-he.html